

HEALTH BENEFITS E-NEWS

*Department of Human Resource
Management
Office of Health Benefits*

August 14, 2014

Anthem Member Log-In on Commonwealth's Dedicated Site

Anthem is experiencing technical difficulties with the Member Log In on the Commonwealth's dedicated website at www.anthem.com/cova. These issues will take time to resolve. Meanwhile, please refer COVA Care and COVA HDHP members who want to use this feature to the corporate Anthem website at www.anthem.com. We will let you know when the log in on the Commonwealth's dedicated site is again available.

Updated Instructions to Review Status of Premium Reward Requirements

The PSBREW transaction is no longer available for reviewing the status of premium reward requirements. If you have an employee who questions his/her reward status, you can see the reward (or lack of reward) on the PSB305 screen. You can now click on the Reward link to check the status of the requirements. The Reward link is available on the PSB305 (or the PSB309) or the spouse's dependent record.

The new instructions may be found in the revised [Premium Rewards Summary](#) on the DRHM web site.

Health Benefits Administration Courses Scheduled for This Fall

Courses for Benefits Administrators on Health Benefits Administration are scheduled for September through November 2014. Class registration is now available in the COVA Knowledge Center. Visit <http://www.dhrm.virginia.gov/training/COVKCDomains.pdf>

- ***Health Benefits Administration – Part I***

This two-day course is designed for agency human resource professionals, health benefit administrators and payroll employees whose job responsibilities require specific and detailed knowledge of the state's health benefits programs. The course provides a review of the policies and procedures for the Active State health benefits and the flexible benefits programs. It also provides an overview of the benefits eligibility system (BES).

- **Dates and Locations:**

September 29 & 30, 2014
The POD: James Monroe Building
6th Floor, 101 N. 14th Street, Richmond, VA 23219

October 6 & 7, 2014
The POD: James Monroe Building
6th Floor, 101 N. 14th Street, Richmond, VA 23219

Instructors: Kevin M. Johnson; Linda Morton; Herb Boyd

- ***Health Benefits Administration Part II***

This course is designed for the human resource or payroll professional that is responsible for the administration of an agency's health benefits program. This course focuses on the Retiree health benefits program (which includes LTD participants and Survivors) and enrollment procedures and provides an in-depth review of Extended Coverage. Also included is an overview of the State Health Plan's HIPAA Privacy Policy.

- **Dates and Locations:**

October 30, 2014

The POD: James Monroe Building

6th Floor, 101 N. 14th Street, Richmond, VA 23219

November 13, 2014

The POD: James Monroe Building

6th Floor, 101 N. 14th Street, Richmond, VA 23219

Instructors: Kevin M. Johnson; Susan Jones

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov.