

## **HEALTH BENEFITS E-NEWS EXTRA**

*Department of Human Resource  
Management  
Office of Health Benefits*

*May 17, 2013*

### ***Piedmont Emergency Consultants in Charlottesville to Leave Anthem Network***

Piedmont Emergency Consultants, PLC, the emergency room (ER) physicians group serving Sentara Martha Jefferson Hospital in Charlottesville, has notified Anthem that it intends to leave the network serving Commonwealth of Virginia members effective June 1, 2013.

If the group leaves the Anthem network, its action would only impact ER physicians serving the hospital's ER at 500 Martha Jefferson Drive and its free-standing ER at 3263 Proffit Road in Charlottesville. The hospital and all other hospital-based service providers at the facility would remain part of the network.

If needed, attached is a list of other nearby hospital facilities and urgent care centers that participate in the Anthem provider network. **If members believe they are truly experiencing a medical emergency, they should go to the nearest emergency room facility.**

More information will be provided as it is available.

### ***EmployeeDirect Login Assistance***

If your agency's employees experience EmployeeDirect login issues, please have them send an email to [support@dhrm.virginia.gov](mailto:support@dhrm.virginia.gov). These inquiries should NOT go to the Help Desk. Be sure to include the member's ID number. Also, just a reminder that if an employee is having issues with EmployeeDirect, the vendors are not able to assist them.

### ***Premium Rewards and New Hires***

Information about the premium rewards process for new employees eligible for health benefits after Open Enrollment, but on or before 7/1/2013, will be forthcoming. Guidance will be sent to you within the next couple of weeks.

***Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at [ohb@dhrm.virginia.gov](mailto:ohb@dhrm.virginia.gov).***