

HEALTH BENEFITS E-NEWS EXTRA

*Department of Human Resource Management
Office of Health Benefits*

May 18, 2012

More Details on the Diabetes Management Program for July 1

Additional information on the new diabetes management pilot program introduced in the Spotlight newsletter is attached for your use with your agency's employees. The article will also be posted on the DHRM website under the Open Enrollment link. Thank you for your patience, as we know that employees have been asking a number of questions about this new program that takes effect beginning July 1, 2012. COVA Care and COVA Connect members who decide to participate in the pilot program will receive more specific information as the program is launched.

COVA Care and COVA Connect Drug Therapy Requirements

Employees and non-Medicare eligible retiree group participants who are thinking of changing plans during Open Enrollment should be aware that COVA Care and COVA Connect may have different rules concerning prescription drug therapy. Once covered by either COVA Care or COVA Connect, members must abide by the new plan's drug pre-authorization or other therapy requirements, regardless of whether those rules have been met before under the other plan.

Members who have met similar requirements under their current plan should inform the prescription drug program administrator of the new plan - Medco, if changing to COVA Care, or Optima Health, if moving to COVA Connect. Medco or Optima Health will help expedite the review process.

Incentive Changes for Gastric Bypass Pre-Surgery Education Program

Beginning July 1, the incentive for COVA Care and COVA Connect members who participate in the gastric bypass pre-surgery education program will change to a copayment waiver. Those who complete the requirements of the one-year pre-surgery education program will have the inpatient or outpatient **hospital** copayment waived when having the surgery. The inpatient hospital copayment is \$300, and the copayment for outpatient surgery is \$125 under both of the state plans. While the post surgery program will continue, there will be no participation incentive.

The current pre-surgery education program for COVA Care and COVA Connect members contemplating gastric bypass or lap band surgery offers an incentive when participants complete surgery and remain in the aftercare education program for up to two years. When meeting requirements, participants are refunded 50% of the inpatient or outpatient hospital copayment for the surgery after one year, and the remainder of the copayment if they continue in the post surgery program for two years.

COVA Connect Process for Online Printing of Temporary Plan ID Cards

An earlier issue of E-News addressed the process for COVA Care and COVA HDHP members to print a temporary health plan ID card from the Anthem website. Here are instructions for COVA Connect members from the Optima Health website:

- Sign in to www.optimahealth.com
- Click on the Request Member ID card link at the left side of the page.
- Select the Print an ID Card option. Printing an ID card does not automatically reorder one.
- To order a permanent COVA Connect ID card, select the online option to order an ID card or call the member services telephone number at 1-757-687-6350 or toll free at 1-866-846-COVA (2682).