

HEALTH BENEFITS E-NEWS EXTRA

*Department of Human Resource Management
Office of Health Benefits*

November 14, 2011

Dependents Who Lose Eligibility at the End of 2011

Dependent children who are otherwise eligible for the State Health Benefits Program lose eligibility at the end of the year in which they turn age 26. Dependents that are ineligible due to age will be removed from coverage effective January 1, 2012, and the employee's or retiree group participant's membership will be reduced as appropriate. The system purge to remove dependents losing eligibility will run on Wednesday, January 4, 2012. Agencies will see the changes in turnaround reports placed in FTP folders on Thursday, January 5.

Please see the attached BA Memo #11-05, employee and retiree letters for additional information.

Mary Washington Healthcare May Leave Anthem Network on January 1, 2012

Mary Washington Healthcare has notified Anthem Blue Cross and Blue Shield of its plan to leave the Anthem provider network serving the Commonwealth of Virginia effective January 1, 2012. The following facilities would be considered out-of-network should this occur:

- Mary Washington Hospital
- Stafford Hospital
- Fredericksburg Ambulatory Surgical Center
- Snowden at Fredericksburg

The Mary Washington Freestanding Emergency Department, Mary Washington Sleep Center and Mary Washington physicians would remain in the Anthem network.

Anthem and Mary Washington Healthcare continue negotiations regarding the contract, and Anthem is hopeful that an agreement can be reached before the deadline. We will provide any updates as they occur.

How This Affects State Plan Members

COVA Care:

- Except in an emergency, services at any of the out-of-network facilities **would not be covered** unless the member has purchased the out-of-network option. Members with out-of-network coverage might be balance billed by the facility since the plan will only pay up to the allowable cost.
- Hospital services not available in the area would continue to be paid at the in-network level with the possibility of balance billing by the facility. Members should check with Anthem prior to having a procedure performed.
- If the member is an inpatient at a Mary Washington Healthcare facility on December 31, 2011, the facility will continue to honor the in-network reimbursement rate until the member is discharged. The member should not be billed for the balance.
- If a scheduled procedure will occur after December 31, the member should seek services at other in-network facilities in Fredericksburg or in the local area.

COVA HDHP:

- Except in an emergency, services at any of the out-of-network facilities **would not be covered** since the COVA HDHP has no out-of-network coverage.
- Hospital services not available in the area would continue to be paid at the in-network level with the possibility of balance billing by the facility. Members should check with Anthem prior to having a procedure performed
- If a member is an inpatient at a Mary Washington Healthcare facility on December 31, 2011, the facility will continue to honor the in-network reimbursement rate until the member is discharged. The member should not be billed for the balance.
- If a scheduled procedure will occur after December 31, the member should seek services at other in-network facilities in Fredericksburg or in the local area.

For both plans, a list of alternate providers is attached and a complete list is also available on the Anthem website at www.anthem.com.

Communications

Anthem will mail a letter on Tuesday, November 15 to 1,470 COVA Care and COVA HDHP members who have received treatment at one of the facilities in the past 12 months. The letter is available on a link posted on the Anthem website at <http://group.anthem.com/marywashington> for members to access the latest information about ongoing negotiations, as well as letters and other member, employer and provider communications.

Benefits Administrators or employees who have questions may contact Anthem Member Services at 1-800-552-2682 outside Richmond or in Richmond at (804) 355-3506.